

Celebrating Municipal Excellence

Nomination Form

Deadline: 4:00 p.m. on Friday, November 5, 2021

| Nominee Contact Information | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|
| Name of municipality/ municipalities being nominated: <small>(please include the names of all partner municipalities)</small> | Town of Hudson Bay |
| Contact Name: | Betty Lou Palko |
| Telephone #: | (306) 865-6360 |
| Mailing Address: | Box 811 Hudson Bay, Sk. S0E 0Y0 |
| E-mail Address: | hbpalko@sasktel.net |
| Name of Nominated Practice or Project: | QR codes |
| Date of Project or Practice Initiation: | September 16, 2021 |
| Date of Project or Practice Completion: <small>(If ongoing, please indicate)</small> | Ongoing: <input checked="" type="checkbox"/> |

| Nominator Contact Information | |
|-------------------------------|---------------------------------------------------|
| Name: | Betty Lou Palko |
| Organization: | Town of Hudson Bay & Kelsey Trail Health District |
| Position: | Co organizer/Councillor/Family Patient Partner |
| Mailing Address: | Box 811 Hudson Bay, Sk. S0E 0Y0 |
| Telephone #: | (306) 865-6360 |
| E-mail Address: | hbpalko@sasktel.net |

Please remember when filling out your nomination that winning practices are posted in the Best Practices Library, so be sure to include all information that may be helpful to others if it were to be used as a reference or resource.

The Practice

1. What was the issue that inspired the nominated project or practice?
2. What has this project or practice done to address the issue?

Writer was contacted by two Seniors who did not have internet or cell phones. They needed to travel to the city for appointments and realized their initially given cards after last COVID vaccine would work for now but what about the future? They wanted QR codes.

Writer spoke to Rita Robertson Primary Health Care facilitator for Kelsey Trail Health District in Hudson Bay. Upon discussion we took action. The Town was contacted and offered a room, a laptop and a printer in Town Complex 2 days a week. Five technologically competent individual volunteers came on board to offer their expertise and time, the Primary Care liaison along with word of mouth soon spread word about this project. Folk needed to call a given number to set up appointments as we could not have a packed house. We did one at a time or a couple at the same time.

We have been filled up every Tuesday and Thursday with folk who are so grateful. Our first client was 93 but we have had young ones who have run into issues and become very frustrated.

Everyone we have helped has been most appreciative. This program will be on going until we have run out of folk to help.

The Process

This section should be the longest and most detailed part of your nomination. Include enough information so that a municipality interested in applying the same project or practice can follow your steps.

3. Indicate who had a direct role in this project or practice:

- Municipal Council
 Municipal Administration
 Other

4. What was the role of the municipal council and/or municipal staff in this project or practice?
5. Were other groups were involved in developing this project or practice? If so, who were they and what role did they play?
6. What resources were involved?
7. How was the project or practice developed?

4. Town of Hudson Bay Community Development Director, CAO and one Councilor (volunteer) with blessing from Mayor Council got on board. A room was offered in Town complex and all necessary equipment as well one Councilor, who was a volunteer.

5. Kelsey Trail Health Region Primary care worker supplied advertising both posters and electronic. They were prepared to back up with a room and computer. Kelsey Trail employee volunteered as a helper in her off hours.

6.Resources: room, computer,printer, paper, internet connection, volunteers, cleaning and sterilizing reduces.

7.Development: a Councillor and a Kelsey Trail worker acting on requests from the public for help

The Results

8. What effect did this project or practice have on the community?
9. Was a formal evaluation done after the project or practice was completed?
10. Describe any challenges faced.

8. Individuals who were currently unable to connect with aQR code now have them. 9. No formal evaluation of project which is ongoing. Just the great appreciation of the public. Most couldn't believe we were doing this voluntarily and wanted to pay. 10. Challenges were slow downloads from Sask Health. No way to change that. Some days we got the information after clients were gone and delivered them to their home. If THEY HAD A CELL PHONE we instructed them in how to download the Sask Vax ap!

Lessons Learned

11. What lessons were learned and what would you recommend doing differently?
Remember, all nominations will become part of the Best Practices Library, so be sure to include specific information.

I honestly can't think of what we might do differently. Possibly being available more days but our volunteers all volunteer for other things.